



Enagic Store Improvements

August 2024



The following enhancements will help buyers complete their orders with improved payment options.

- Split payment with 2 credit cards
 - Payment Validation
 - "Resume Later" function



Split Payments

Buyers can now use 2 credit cards
to pay for the following:

- Machine or Ukon-Single Payment Orders
 - Machine or Ukon-Finance Orders
 - E8PA-Single Payment Orders

Buyers can now use two credit cards with different
billing addresses.



At the checkout screen you will see
a new option
"Payment with multiple cards."

- Billing address will default to the shipping address for both cards.
- In this example we will use the same billing address for both.
- To change the billing address for the first card- unclick the green box.

A screenshot of the Enagic Store checkout page. At the top, the Enagic Store logo is on the left, and a progress bar shows two steps: 'Shipping' (completed with a checkmark) and 'Review & Payments' (active with a checkmark). Below the progress bar, the 'Payment Method' section has two options: 'Credit Card' (unselected) and 'Payment with multiple cards' (selected and highlighted in yellow). Under 'Payment with multiple cards', there is a green box with a checked checkbox and the text 'My billing and shipping address are the same'. Below this, the shipping address is listed: 'KIRK TROPIC LAZARUS', '2375 CLUBHOUSE DR', 'CHULA VISTA, California 91915-1213', 'United States', and '619-482-5757'. Below the address, it says 'Pay order with multiple card(s)'. There is a blue button labeled 'HOW TO USE'. At the bottom, there are two input fields: 'First Card Amount *' and 'Second Card Amount *'.



MACHINE-FULL PAYMENT- 2 CARDS

For this order, the total amount due is
\$5,986.50

If any amount is entered in the "First Card Amount" cell, the remainder will populate in the "Second Card Amount."

The system will **NOT** allow buyers to do any of the following.

- Enter an amount more or less than the total due
- Enter the full amount on one line (Use single card payment option for this)

Cart Subtotal	\$5,480.00
Shipping	\$27.00
Select Shipping Method - [Leveluk K8]From Central Plano Warehouse	
Tax	\$479.50
Order Total	\$5,986.50

Pay order with multiple card(s).

HOW TO USE

First Card Amount *

Second Card Amount *



Here is a view of both credit cards entered, where the billing address and name are the same.

- A good practice is for the buyer to contact their credit card provider ahead of time.
 - This is done to ensure both charges are successful at the same time and/or there is an available balance/credit limit .

HOW TO USE

First Card Amount *
4000

Second Card Amount *
1986.50

First Card Information

Credit Card Number *
[Redacted] 1111

Expiration Date *
02 - February ▼ 2028 ▼

Card Verification Number *
[Redacted] ?

Second Card Information

Credit Card Number *
[Redacted] 7464

Expiration Date *
04 - April ▼ 2026 ▼

Card Verification Number *
[Redacted] ?

☒ The billing address for the first card and the second card are the same

☐ [Select this check box to accept the Terms and Conditions and Return Policy.](#)



DECLINED CARD SCENARIOS

If the 1st card declines, 2nd card will not be tried.
A message indicating 1st card declined will be displayed.



[First Card Error] This transaction has been declined.

Please try again with same/different Card or click here for options.

If the 1st card is successful, and the 2nd card declines,
the transaction for the 1st will automatically be voided.



[Second Card Error] This transaction has been declined.

Please try again with same/different Card or click here for options.



DECLINED CARD SCENARIOS

If either card declines, the buyer will be given 2 options.
If the buyer clicks "OK" they can retry the payment
and/or change the information provided.

×

- Please double check your credit card limit with your credit card company.
- Try making your payment with another credit card.
- Please double check the billing address you have provided.
- Please double check your credit card number, expiration date, & security code. (American Express security code should have 4 Digits)

If you want to try payment again now, please click the "Ok" button. Otherwise, click "Resume Later"

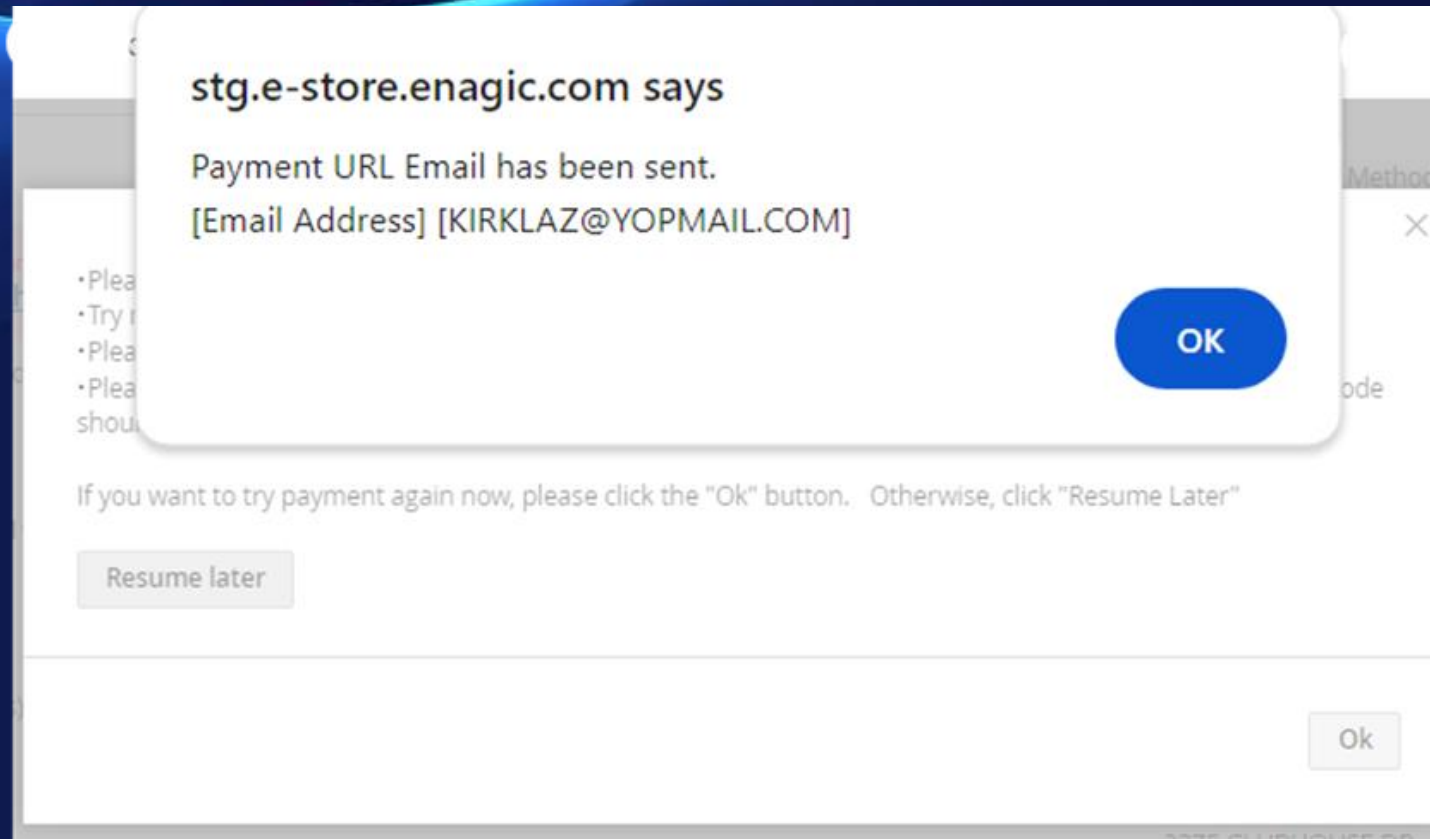
Resume later

Ok



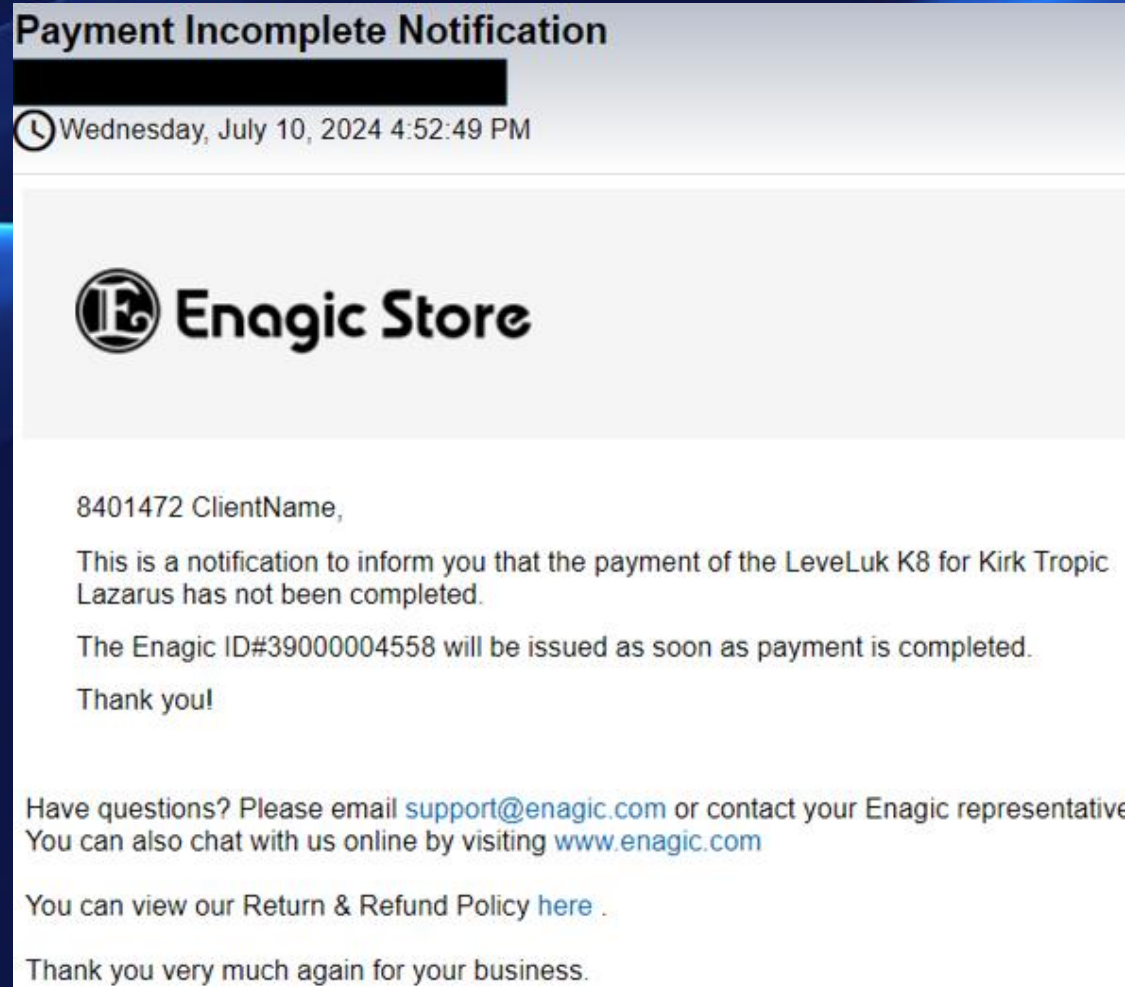
DECLINED CARD SCENARIOS

If "Resume Later" is clicked, they will see this pop up.
By clicking "Ok" here, the buyer and sponsor will receive an email.





Direct sponsor will receive this notification email.





Buyer will receive an email. By clicking "Resume Purchase Process" it will take the buyer back to the login screen (next slide). They can use their email and password to resume the process.

Resume your Enagic Store [United States of America] purchase

Monday, July 29, 2024 10:41:55 AM

Enagic Store

KIRK Tropic LAZARUS,

To resume your purchase, please re-login from the link below.

Once you have completed your purchase, this link will no longer be valid.

[Resume purchase process](#)

If the link has expired, The DSP page will be displayed.

Have questions? Please email support@enagic.com or call (424) 307-0005 during business hours* to speak with an agent.*Monday-Saturday, 6 a.m.- 6 p.m. (PST)
Contact us online at www.enagic.com

View Enagic Shipping, Return, and Refund Policy [here](#) .

Thank you very much again for your business.



The left image is the login screen.
The buyer will now enter their email and password on the left side.
The password is the one entered earlier in registration.
After logging in it will take you back to the checkout screen.

Enagic Store Enroller Id: 8401472
Sponsor Id: 8401472(1A)
Line Rank: 1A

Kangen Water Ionizers Okinawa Turmeric Ukon Supplies Marketing Materials Mineral Ion Shower Unit Water Bott

Customer Login

Registered Customers

If you have an account, sign in with your email address.

Email *

Password *

☐ Show Password

New Customers

Create an Account

[Sign In](#) [Forgot Your Password?](#)

* Required Fields

☒ I have read and agree upon reading PartII under penalties of perjury

[W9 PDF Preview](#)

Sign-in Information

Email *

Password *

Please save your password for future reference.

Password Strength: Strong

Confirm Password *

☐ Show Password

☒ By opting in, you agree to receive recurring automated promotional and personalized email correspondence from Enagic USA, INC. when signing up.

☒ By opting in, you would like Enagic USA, INC. to share your contact information with your upline and downline team members for distributor support and product training.



After completing payment successfully, the buyer can print an invoice which will show information of both cards used.

Order Information

Shipping Address

Kirk Tropic Lazarus
2375 CLUBHOUSE DR
CHULA VISTA, California, 91915-1213
United States
T: 619-482-57575

Shipping Method

Select Shipping Method - [Leveluk K8]From
Central Plano Warehouse

Billing Address

Kirk Tropic Lazarus
2375 CLUBHOUSE DR
CHULA VISTA, California, 91915-1213
United States
T: 619-482-57575

Payment Method

Payment with multiple cards

Card Amount One	4000
Card Amount Two	1986.5
Finance Card	
Card Type One	Visa
Card Number One	XXXX1111
Card Type Two	Visa
Card Number Two	XXXX7464



Sponsor will receive an Order Completion email.

Buyer will receive this Order Confirmation email including details of multiple card information.

Enagic Store [United States of America] - Order #9001000574

Wednesday, July 10, 2024 4:56:54 PM



Dear Kirk Tropic Lazarus,

Thank you very much for your purchase order on Enagic Store [United States of America].

You will receive a separate email notification once your order has been shipped.
Please contact us with any questions about your order.

Your Order #9001000574

Billing Information:

Kirk Tropic Lazarus
2375 CLUBHOUSE DR
CHULA VISTA, California, 91915-1213
United States
T: 619-482-57575

Payment Method:

Payment with multiple cards

Card Amount One 4000

Card Amount Two 1986.5

Finance Card

Card Type One Visa

Card Number One XXXX1111

Card Type Two Visa

Card Number Two XXXX7464

Shipping Information:

Kirk Tropic Lazarus
2375 CLUBHOUSE DR
CHULA VISTA, California, 91915-1213

Shipping Method:

Select Shipping Method - [Leveluk K8]From Central Plano Warehouse



MACHINE-FINANCE PAYMENT- 2 CARDS

For this order, the Pay Now amount is
\$1,546.50

If any an amount is entered in the "First Card Amount" cell, the remainder will populate in the "Second Card Amount."

The system will **NOT** allow the buyer to do any of the following.

- Enter an amount more or less than the total due
- Enter the full amount on one line (Use single card payment option for this)

Order Summary	
Cart Subtotal	\$5,960.00
Shipping	\$27.00
Select Shipping Method - [Leveluk K8]From Central Plano Warehouse	
Tax	\$479.50
Pay Now	\$1,546.50
Pay Later	\$4,920.00
Order Total	\$6,466.50

First Card Amount *

1000

Second Card Amount *

546.50



FINANCE PAYMENT- 2 CARDS

***Pay close attention to
Finance Payment- 2 Cards***

Buyer MUST SELECT which card will be used for
monthly payments.

IMPORTANT UKON INFORMATION

Please reference notes in slide 19 and 20.

Note the location of the area in yellow here.

Use the drop-down menu to select
"Card one" (First Card) or "Card two" (Second Card)
to indicate which card will be
charged the monthly installments.

Pay order with multiple card(s).

HOW TO USE

First Card Amount *

Second Card Amount *

This card will be used for monthly payments. *



FINANCE PAYMENT- 2 CARDS

To change the billing address
of the 2nd card,
unclick the box highlighted in yellow.

First Card Information

Credit Card Number *
[Redacted] 1111

Expiration Date *
06 - June 2034

Card Verification Number *
[Redacted] ?

Second Card Information

Credit Card Number *
[Redacted] 7464

Expiration Date *
05 - May 2032

Card Verification Number *
[Redacted] ?

☐ The billing address for the first card and the second card are the same



FINANCE PAYMENT- 2 CARDS

The buyer can now enter the billing information for the 2nd card.

If either credit card declines, the same scenarios apply as mentioned on previous slides including "Resume Later."

☐ The billing address for the first card and the second card are the same

First Name *

Tugg

Last Name *

Speedman

Street Address *

17695 Blanchard Drive

Country *

United States

State/Province *

California

City *

Monte Sereno

Zip/Postal Code *

95030

Phone Number *

619-482-5756



IMPORTANT NOTES ABOUT *FINANCE PAYMENT* UKON

For your initial transaction, 2 cards may be used for the down payment.

The card selected in the dropdown will be charged the monthly payments.

For all future Ukon renewals, the down payment & monthly installments will also be charged to the card selected in the dropdown.

Pay order with multiple card(s).

HOW TO USE

First Card Amount *

Second Card Amount *

This card will be used for monthly payments and future renewals. *



IMPORTANT NOTES ABOUT FULL PAYMENT UKON

For your initial UKON Purchase,
2 cards may be used to split the full payment.

For all future Ukon renewals, the full
payment will be charged later to the card
selected in the dropdown.

Pay order with multiple card(s).

HOW TO USE

First Card Amount *

Second Card Amount *

This card will be used for future renewals. *



FINANCE PAYMENT- 2 CARDS

After completing payment successfully, buyer can print an invoice which will show information of both cards.

Shipping Address

LES GROSSMAN
2375 CLUBHOUSE DR
CHULA VISTA, California, 91915-1213
United States
T: 619-482-5757

Shipping Method

Select Shipping Method - [Leveluk K8]From Central Plano Warehouse

Billing Address

LES GROSSMAN
2375 CLUBHOUSE DR
CHULA VISTA, California, 91915-1213
United States
T: 619-482-5757

Payment Method

Payment with multiple cards

Card Amount One	1000
Card Amount Two	546.5
Finance Card	Card one
Card Type One	Visa
Card Number One	XXXX1111
Card Type Two	Visa
Card Number Two	XXXX7464
Second Card Customer Name	Tugg Speedman
Second Card Street Address One	17695 Blanchard Drive
Second Card Street Address Two	
Second Card City	Monte Sereno
Second Card Region	California
Second Card Zip/Postal Code	95030
Second Card Country	US
Second Card Phone Number	619-482-5756



HOW TO USE

A copy of this presentation will
be available if you click
"HOW TO USE."

Pay order with multiple card(s).

HOW TO USE

First Card Amount *

Second Card Amount *



Q&A

Can I use more than 2 credit cards?

No. only 1 or 2 credit cards are permitted.

Can I use two credit cards for supplies or filters?

No. The 2 card solution is only available for Ukon, E8PA and Machines.

Why did my card decline?

1 or more of these could cause your card to decline:

- Name or billing address mismatch*
- Invalid expiration or CVV code*
- Lack of funds*
- Exceeds daily limit*